

SAMPLE OF PERFECTHEALTH IDENTIFICATION CARD (ID CARD)

Front of PerfectHealth Identification Card



PerfectHealthTM
Insurance Company

Employee: **Paul R. Patient** Effective Date: **7/1/03**
ID Number: **0999052044** Coverage: **Single**
Group Number: **999999** **No Copay**

For Pre-Certification Call: **1-800-582-1535**
For General Inquiries Call: **1-646-447-7077**

MultiPlan Doctor Network EDI # 99999999
For Participating Providers call: **1-800-672-2140**

GHI Hospital Network (in NY only) EDI # 99999999
For Participating Provider call **1-212-501-5597**



Electronic claims submission number
used by your provider of service

Name of the employee

Employee ID number

Group plan number

Number to call to pre-certify hospital admissions and emergencies

Number to call with general questions regarding your plan and benefits

Effective date of current status

Type of coverage (single, full family, etc.)

Number to call to obtain in-network hospitals outside of New York and in-network providers both in and outside of New York

Number to call to obtain in-network hospitals in New York only

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Important Notice:

In order to receive maximum benefits, HealthCare Strategies, Inc. MUST be notified PRIOR to a non-emergency inpatient hospital admission; WITHIN 48 hours of an emergency admission; WITHIN 72 hours on the weekend; WITHIN 30 days of the diagnosis of pregnancy AND again WITHIN 12 hours after delivery.

Time frame for pre-certification

Nurse Hotline

Call Toll Free 1-800-582-1535 24 hours a day/ 7 days a week for professional RN assistance

For claim inquiries or appeals call the general inquiry number on the front of this card.

Number to call to obtain assistance from a professional nurse available 7 days a week 24 hours a day

Submit all paper claims to:
PerfectHealth
55 Water Street, 5th Floor
New York, NY 10041

Mailing address for paper claims

Note for In-Network Benefits:

Use GHI's Hospital Network for services rendered **in the New York area only**.
Use MultiPlan's Hospital Network for services rendered **outside of the New York area only**.
Use MultiPlan's Doctor Network for services rendered **in and out of the New York area**.

Information on how to maximize your in-network benefit